

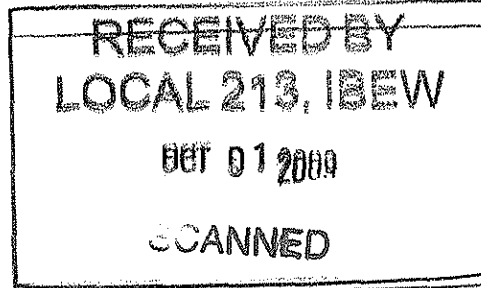


16705 Fraser Highway
Surrey, B.C. V4N 0E8
Tel: (604) 592-7692
Fax: (604) 592-7522
www.terasengas.com

September 28, 2009

File: J/D

Mr. Gord Van Dyck
Assistant Business Representative,
IBEW Local 213
4220 Norland Avenue
Burnaby, B.C.
V5G 3X2



Dear Gord:

Re: Customer Service Technicians (CSTs) & North Island

In consideration of the agreement described by Randy Loski's December 21, 2007 letter and by Jeff Marwick's January 25, 2008 letter (the "Activities Agreement") and of the additional employees who have since been added to two- (2) employee towns where one employee is covered by the Activities Agreement; and to ensure the original intent of the Activities Agreement is preserved, the parties hereby agree to amend the Activities Agreement with respect to such towns with three or more employees, as follows:

1. The Company may schedule a CST who is currently covered by the "Activities Agreement", namely Greg Enns and Bob Rhinas, to construction work for one calendar week each calendar month.
2. While a CST covered by the Activities Agreement is performing such scheduled construction work, the Company may assign other CSTs in that town (or the DSA if applicable) to customer service work.
3. Except to the extent they conflict with this agreement or are amended by this agreement, all the terms and conditions of the Activities Agreement shall continue to have force and effect.

Please confirm the Union's agreement by countersigning and returning a copy of the countersigned document.

Sincerely,

Jeff Marwick, Manager, Labour Relations

Countersigned for IBEW 213 this 8th day of October, 2009 by:

Gord Van Dyck,
Assistant Business Manager

c.c. Graham Henderson
Greg Enns
Bob Hammond