

International Brotherhood of Electrical Workers - Local 213

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March 22, 2010

Sent by Mail and Facsimile (604) 592-7522

Terasen Gas Inc.
16705 Fraser Highway
Surrey, BC V4N 0E8

Attention: Jeff Marwick, Manager Labour Relations

Dear Sirs/Mesdames:

**Re: Terasen Gas Inc. - and - Local 213 of the IBEW
(Grievance Procedure Guidelines)**

Please return a countersigned copy of this letter to confirm the parties have agreed to implement the following guidelines between the date of this letter and a renewal of the current collective agreement:

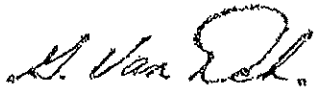
1. The initial filing of a grievance must be timely, in accordance with the collective agreement.
2. Where the parties are dealing with a potentially grievable issue, the Union has not filed a formal grievance, and the parties are unable to resolve the issue, the initial filing of a grievance may be delayed with the grievance being treated retroactively to when the parties began dealing with the issue.
3. During the grievance procedure, the parties will allow some timeline latitude between grievance stages and treat timelines as "directory" as opposed to "mandatory". This being said, the parties will stick close to the defined timelines to ensure the timely processing and resolution of grievances.
4. The Company (or Union) will have three weeks from the date a grievance is filed by the Union (or Company) at Stage I within which to respond at Stage I.
5. The Union (or Company) will have three weeks from the date of a Company (or Union) response or failure to respond at Stage I within which to refer a grievance to Stage II.
6. The Company (or Union) will have three weeks from the date a grievance is filed by the Union (or Company) at Stage II or three weeks from the date of a Stage II grievance meeting, whichever occurs later, within which to respond at Stage II.

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Mr. Jeff Marwick,
Manager Labour Relations
Terasen Gas Inc.

7. The Union (or Company) will have three weeks from the date of a Company (or Union) response or failure to respond at Stage II within which to refer a grievance to Stage III.
8. The Company (or Union) will have one month from the date a grievance is filed by the Union (or Company) at Stage III or one month from the date of a Stage III grievance meeting, whichever occurs later, within which to respond at Stage III.
9. The Union (or Company) will have one month from the date of a Company (or Union) response or failure to respond at Stage III within which to refer a grievance to arbitration.
10. By mutual agreement, the timelines herein may be varied or suspended with respect to any specific grievance.

Sincerely,

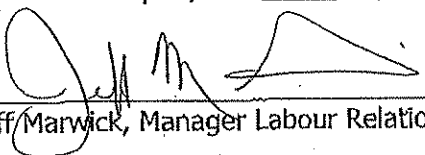


Gord Van Dyck,
Assistant Business Manager

GVD/gj
cope #378
GAS01-14/100322/gvd/Terasen/Marwick/GrievanceProcedureGuidelines

Countersigned for the Company this 22nd day of March 2010 by

SCANNED



Jeff Marwick, Manager Labour Relations